

Document Title: **Upcoming Course on Quality Management in Mental Health & Care**

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WPA Education Portal (R.N.); WPA Section on Quality Assurance (W.G., J.M.); WHO Collaborating Centre DEU-131 on Quality Assurance and Empowerment in Mental Health (W.G., J.M., E.S.); LVR-Klinikum Düsseldorf; Heinrich-Heine University Düsseldorf (Germany)

Quality is one of the most pressing issues in Mental Health & Care and the implementation of Quality Assurance and improvement systems one of the most promising means to improved care. Significant gaps have been reported not only in awareness, planning and delivery of quality, but also in terms of training for psychiatrists and other mental health professionals at every level within the clinical education system.

To address these issues together with WPA Education, Section on QA, WHO CC Heinrich-Heine-University Düsseldorf (Germany) and APA, Rochester (USA), we are developing an educational, online, self-learning course on Quality Management (QM) in Mental Health and Care (MHC). It will present a toolkit on knowledge and skills for MHC providers, the MH workforce and other stakeholders from around the world, for guiding implementation, improvement and promotion of QM. The course contains lecture notes, PowerPoint, audio and video presentations, recommended reading lists and more to complement an interesting online learning environment. It is divided in 6 thematic chapters giving an overview about concept, methodology, learning objectives, among many others.

Course outline:

- Module 1: How to define Quality in Mental Health & Care?
- Module 2: Why Quality Management?
- Module 3: How to conceptualize Quality Management?
- Module 4: Goals and Standards of Quality Management
- Module 5: The Toolbox of Quality Management
- Module 6: How to create successful Quality Management?

Each Module takes approximately 30 minutes to be completed and can be processed separately. At the end of each Module, knowledge can be assessed with a quiz. After completing all Modules, a certificate of completion can be received.

This course will be offered for (US\$: HIC 75/ MIC 50/ LIC 25) to all registered users of the Learning Management System and provide an admirable learning opportunity for students and health professionals also to these ones with limited access to high-quality educational materials in their own countries.